



- Named Ivanti Expert
- Solution Maturity Guidance
- Flexible Hours Based Consulting
- Accelerate Investment Returns

WHAT IS THE MARXTAR LIFECOACH?

In a world where demands are growing but IT personnel levels are static or declining, the time required to naturally attain an Expert level just isn't available. Building the skills necessary to take full advantage of such a significant Ivanti investment could be virtually impossible without some way to accelerate the process.

The MarXtar LifeCoach puts decades of Ivanti experience from an International partner at your disposal. Every MarXtar LifeCoach customer earns access to one or more Named, Experienced Ivanti Consultants that work with your business to grow the experience and knowledge in the Ivanti solutions to the point where your administrators can be considered Expert.

WHAT COULD A LIFECOACH GIVE YOU?

Pre-Assigned LifeCoach Onsite Visits

Regular onsite presence from your named LifeCoach to work with you on forward planning for projects and greater use of your Ivanti investment. Proactive planning rather than reactive support.

Micro-Consulting Units (MCUs)

Ever needed help for a couple of hours but it doesn't make sense to get someone in for a full day? MCUs are the core of LifeCoach flexibility and give the flexibility you need at the time you need it.

Time can be called off in units of one hour or converted for use as Onsite days as needed for **ad-hoc support** or to support **major project rollouts** of whatever type without individual project scoping and engagement purchase.

MarXtar Solution Support or MarXtar Customer Support Champion

Your named LifeCoach and the MarXtar team can complement standard Ivanti support; assisting with faster diagnosis, rapid identification of workarounds to keep you working, and escalation within Ivanti support tiers. Optionally we can be your support desk.

MarXtar Enhancement Technologies (UEM Only)

Use of MarXtar State Management for the duration of the LifeCoach period to extend Ivanti capabilities using our technology from within the Ivanti ONE partner program.

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MARXTAR
LIFECOACH IS FAR
MORE THAN
TRAINING OR
SUPPORT

Ivanti Solutions are powerful but complex. No single training course can create an expert overnight.

It takes time, and more importantly experience to truly be an Ivanti expert.

MARXTAR LIFECOACH helps guide your business toward this expert level through constant access to real Ivanti experts.

Learning is continuous and builds upon business need without relying on potentially costly trial and error approaches.

Knowledge is always available and survives changes in personnel.

